

C16 Wi-Fi Trouble shooting.

Wi-Fi mode selection:

F1 -> This mode will connect the thermostat directly to your Wi-Fi and allow you wherever you are to control your underfloor heating (requirement 2.4GHZ Wi-Fi please note high level firewall or parental controls can cause issues with trying to connect the system as it can block the connection to the router)

F2 -> This mode will make the Wi-Fi thermostat emit its own Wi-Fi signal, it then uses your phone to allow it to connect to your Wi-Fi router allowing you to control your thermostat anywhere.(This method should be d

one if **F1** setting does not allow you to connect).

How to select a Wi-Fi mode:

To select a Wi-Fi mode, you must press the  and the  together on the thermostat.

Press them at the same time and hold down, once **F1** appears then release both buttons.

Then to select **F2** press the  and the  again and then it will change it to **F2** then both buttons.

How to connect your phone to the Wi-Fi thermostat:

- 1) Download the app 'WARMME', the app icon should look like this:



- 2) Open the app and follow the log in instructions to create a profile.
- 3) Once on the main app page, it shall say 'NO DEVICES, PLEASE ADD'. Press the button that says, 'ADD DEVICE'.
- 4) Select 'ADD MANUALLY'.
- 5) Press 'THERMOSTAT(Wi-Fi)'.
- 6) Depending if you selected **F1** OR **F2** there are two different ways in which you connect your phone to the Wi-Fi thermostat.

USING F1 METHOD

F1a) After pressing the 'THERMOSTAT(Wi-Fi)', (See point 5) it will say "Select 2.4GHz Wi-Fi Network and enter password" make sure your Wi-Fi is 2.4GHz only and then select your current Wi-Fi Network and enter your Password. Once done Press "Next"

F1b) You then press “Confirm the indicator is blinking” and click Next (the C16 should already be in F1 mode refer to the start of the manual if unsure)

F1c) You will then be taken to a screen which will connect your thermostat to your Wi-Fi network, wait until the circle has gone green.

F1d) It will then load another screen with a button at the bottom labelled ‘DONE’.

(IF this comes up with a message ‘NO REPONSE FROM DEVICE TRY “SWITCH PAIRING MODE”’ this means that you will have to use the **F2** Method)

F2 METHOD

F2a) Go back to how to select Wi-Fi mode section and follow the steps to select **F2**. Then follow points 3 -> 5

F2b) it will say “Select 2.4GHz Wi-Fi Network and enter password” make sure your Wi-Fi is 2.4GHz only and then select your current Wi-Fi Network and enter your Password. Once done Press “Next”

F2c) In the top right corner it will say “EZ Mode” click on it and then Click “AP Mode”.

F2d) you then press “Confirm the indicator blinking slowly” and then press the “Next”.

F2e) It will say “Connect phone to device’s wifi hotspot” and click “Connect now”

F2f) It should take you to the Wi-Fi settings page on your phone (the Wi-Fi selection where you go to connect a WiFi hub) select the

Network that says “Smartlife-****” (Please note the * means it will be a letter or a number its unique to each thermostat)

F2g) Once a tick appears next to “Smartlife-***” go back to the WARMME app.

F2h) It should show a circle with the Controller connecting to the Wi-Fi network and after 20 – 40 seconds it will say “Successfully connected”.

F2i) You are ready to start using your Wi-Fi thermostat.

IF your still having issue's with connecting then please call us on 01887 822020 or email us on technical@klima.co.uk.